



JomVaccine Campaign Terms & Conditions For Non-Tokio Marine Life Customers

JomVaccine Campaign (“Campaign”) is an initiative in conjunction with Tokio Marine COVID-19 Medical Assistance Fund (“Fund”) provided by Tokio Marine Life Insurance Malaysia Bhd (“TMLM”) and your participation in this Campaign is subject to the following terms and conditions (“T&C”). TMLM reserves the right to change the T&C without prior notification.

1. Campaign Coverage Period

This Campaign will provide coverage from 4 June 2021 until 31 December 2021 (both dates inclusive) or until the Campaign or the Fund is fully utilised (“Campaign Coverage Period”). Notwithstanding the aforesaid, TMLM reserves the right to change the Campaign Coverage Period without prior notification.

This Campaign is payable on a first claim first served basis and shall cease to be payable:

- upon expiry of the Campaign Coverage Period, or
- when the overall total claims payable under this Campaign reaches the limit of RM500,000,
- or when the overall total claims payable under the Fund reaches the limit of RM5 million, whichever is earlier.

2. Campaign Eligibility

- This Campaign is open to Malaysian and Malaysian Permanent Resident, who has attained 12 years of age. (“Eligible Individual”)
- Eligible Individual must not be an existing life assured of TMLM (except for Group Employee Benefit) at the time of registration and claim.
- Eligible Individual only eligible to one-time benefit claim per life on each benefit.

3. Registration Period

This Campaign will open for registration from 4 June 2021 until 31 October 2021, both dates inclusive (“Registration Period”). Notwithstanding the aforesaid, TMLM reserves the right to change the Registration Period without prior notification.

4. How to Participate

- To participate in this Campaign, Eligible Individual is required to register at campaign microsite during the Registration Period by providing all the required personal information accurately for our processing.
- Eligible Individual is required to ensure that the personal information provided for this Campaign at registration is accurate, and only one registration submission per Eligible Individual, failing which, any claim of benefits under this Campaign may be rejected.
- Death benefit will be payable according to the Law of Malaysia (i.e. Distribution Act). If the Eligible Individual subsequent purchased an individual life policy with TMLM, the benefit will be payable to the nominee of the last purchased individual life policy.

5. Campaign Benefits

The Eligible Individual who has successfully registered through campaign microsite will be eligible to claim the following benefits provided herein and further benefits which may be introduced from time to time subject to the terms and conditions of the particular benefit determined by TMLM and our external service providers (if any). Please refer to JomVaccine Campaign details stated in TMLM website.

Summary table:

Conditions	Benefit	Waiting Period
Admit to MOH designated Hospital due to COVID-19 Vaccine Severe Side Effect	Daily income of RM120 per day (up to 5 days) Max 1 claim per eligible individual	14 days from successful campaign registration
Death due to COVID-19 Vaccine Severe Side Effect	Death benefit of lump sum RM5,000 per eligible individual	



**Term & Conditions (T&C) and Frequently Asked Question (FAQ)
Post COVID-19 Vaccination Support 2.0
(Tokio Marine Life Insurance Malaysia Bhd Customers)**

1. What is offered by Post COVID-19 Vaccination Support 2.0?

a) Post COVID-19 Vaccination Support 2.0 - Daily Income

This is designed to express our support to customers/ eligible individual who have to be admitted to any hospital due to any serious adverse effect/event(s) following immunization (AEFI) resulting from the vaccination received. This benefit will provide daily income, subject to the limit stated in the summary table below.

The said COVID-19 vaccination, including first dose and subsequent doses must be approved by the MOH or relevant authorities and must be carried out at MOH designated locations in Malaysia. The hospital admission must be deemed medically necessary for the amount to be paid out.

b) Post COVID-19 Vaccination Support 2.0 - Death

This is designed to express our sympathy to customers/ eligible individual that loss their life due to any serious adverse effect/event(s) following immunization (AEFI) resulting from the vaccination received. This benefit will be payable in one lump sum, subject to the limit stated in the summary table below.

The said COVID-19 vaccination, including first dose and subsequent doses must be approved by the MOH or relevant authorities and must be carried out at MOH designated locations in Malaysia. The hospital admission must be deemed medically necessary for the amount to be paid out.

2. What is 'Medically Necessary'?

“MEDICALLY NECESSARY” means a medical service:

- a) which is consistent with the diagnosis and customary medical treatment for a covered disability;
- b) which is in accordance with standards of good medical practice, consistent with current standard of professional medical care, and of proven medical benefits;
- c) which is not for the convenience of the Life Assured or the Physician, and unable to be reasonably rendered out of Hospital (if admitted as an In-Patient);
- d) which is not of an experimental, investigational or research nature, preventive or screening nature, medical technology/ procedure, which has not been proven to be effective, based on established medical practice, or which has not been approved by a recognized body in Malaysia;
- e) for which the charges are fair and reasonable and customary for the disability; and
- f) which is directly related to the covered disability.

3. Under what condition is this benefit claimable?

Eligible TMLM customers who suffers any serious adverse effect/event(s) following immunization (AEFI) after receiving COVID-19 vaccination and requires medically necessary hospitalisation in hospital.

4. Can the Post COVID-19 Vaccination Support benefit 2.0 - death benefit be claimed if the deceased does not admitted to hospital prior to the death event?

Yes, the benefit can be claimed without admission to hospital.



- 5. Is there a waiting period to claim for Post COVID-19 Vaccination Support 2.0?**
Yes. This benefit is subject to 14 days waiting period from inception or reinstatement of the respective plan, whichever is later. The vaccination date must be at least 14 days from inception or reinstatement of the respective plan, whichever is later.
- 6. Will a claim under this benefit affect the benefit payable under existing TMLM plan?**
No. This benefit is provided by TMLM on goodwill basis. Any claims made under this benefit will not affect the benefit payable under existing TMLM plan.
- 7. Can a customer claim for this benefit upon receipt of any form of COVID-19 vaccination?**
No, the COVID-19 vaccination must be approved by MOH or relevant Malaysian authorities and must be carried out at MOH designated locations in Malaysia.
- 8. I can claim for Post COVID-19 Vaccination Support benefit 2.0 any time after received the vaccine?**
This benefit is only eligible if medically necessary hospitalisation within 14 days after any dose of COVID-19 vaccination injection or dies within 30 days after any dose of COVID-19 vaccination injection.
- 9. I was admitted Malaysia Government Hospital as per MOH referral letter due to COVID-19 few months ago, I have claimed Daily Hospital Admission Support under Tokio Marine RM1 mil COVID-19 Financial Support Fund. I am now admitted to private hospital due to serious adverse effect after received COVID-19 vaccine, can I submit claim under this initiative?**
Yes. If you are eligible customer for Post COVID-19 Vaccination Support 1.0, you may submit claim under this initiative and you can also submit claims under Post COVID-19 Vaccination Support 2.0.
- 10. I was admitted to private hospital due to COVID-19, I get to reimburse from COVID-19 Medical Expenses Assistance after discharge. Subsequently, I took COVID-19 vaccine and had encountered serious adverse effect, I was admitted to private hospital, can I submit claim for Post COVID-19 Vaccination Support?**
Yes. Each eligible customer is entitled to:
- one time COVID-19 Medical Expenses Assistance;
 - one time Post COVID-19 Vaccination Support 1.0 - Medical Expenses Assistance;
 - one time Post COVID-19 Vaccination Support 2.0 - Daily Income; and
 - one time Post COVID-19 Vaccination Support 2.0 - Death.
- 11. I only have TMLM life insurance plan. After I took COVID-19 vaccine, I had encountered serious adverse effect and was admitted to private hospital, can I submit claim for Post COVID-19 Vaccination Support 2.0?**
Yes. We have now introducing Post COVID-19 Vaccination Support 2.0 to provide daily income and death benefit for all TMLM customer who suffers any serious adverse effect/event(s) following immunization (AEFI) after receiving COVID-19 vaccination.
- 12. Is the customer eligible for this benefit if he receive the vaccination overseas?**
No, the COVID-19 vaccination must be approved by MOH or relevant authorities and must be carried out at MOH designated locations in Malaysia.



13. If the customer has made claims from TMLM/ other insurers/ government/ industry fund/ employers/ other form of fund and assistance, is he still eligible for this benefit?

Customer still eligible for daily income benefit or death benefit if he has made claims from TMLM/ other insurers/ government/ industry fund/ employers/ other form of fund and assistance.

14. The customer is admitted to the hospital twice due to AEFI after accepted COVID-19 vaccination, can he claim this benefit twice?

No, the daily income and death benefit under Post COVID-19 Vaccination Support 2.0 only limited to one claim each per customer.

15. If I have more than 1 policy with TMLM, can I claim this benefit several times?

No. The benefit only limited to 1 claim per customer.

16. What are the documents required to claim for Post COVID-19 Vaccination Support 2.0?

Admit to Hospital due to Vaccine Side Effect	Death due to Vaccine Side Effect
(i) Claim form duly completed by customer (ii) Attending physician statement /Copy of hospital discharge summary (iii) Copy of hospitalisation invoice and itemised breakdown bill (iv) Vaccination appointment card/ MySejahtera Screenshot (All claims to be submitted within 3 months after hospital discharged)	(i) Claim form duly completed by claimant (ii) Certified true copy of Death Certificate (iii) Certified true copy of Claimant & Deceased's NRIC (iv) Proof of Claimant's relationship to Deceased (v) Vaccination appointment card/ MySejahtera Screenshot (All claims to be submitted within 60 days after death event)

The above list may not be exhaustive and the claim assessors reserve the right to call for additional documents.

17. How to file a claim?

Claims Type	Daily Income	Death Benefit
Individual Plan Customers	With Medical Plan	Via e-Claims
	Without Medical Plan	Via email
Group Credit Customers (Mortgage loan, personal loan etc.)	Via email	

You may access to e-Claims by login to [Customer Portal](#) (death/ daily income claims) or through [Corporate Website](#) (death claims only). You may refer to this [video](#) for e-Claims submission via [Customer Portal](#).

For claims to be submitted via email, please send to customercare@tokiomarinelife.com.my with the following email subject:

Claims Type	Email Subject
Daily Income	Claims submission for Post COVID-19 Vaccination Support 2.0 (Daily Income)
Death	Claims submission for Post COVID-19 Vaccination Support 2.0 (Death)



18. To whom will the benefits be payable?

Claims Type	Claims payable to
Daily Income	The benefit will be payable to the Policy Owner of the policy.
Death	The benefit will be payable to the nominee of the last purchased individual policy. For group credit customer, the benefit will be payable according to the law of Malaysia (ie. Distribution Act).



**Term & Conditions (T&C) and Frequently Asked Question (FAQ)
Post COVID-19 Vaccination Support 2.0
(Non-Tokio Marine Life Insurance Malaysia Bhd Customers)**

1. What is offered by Post COVID-19 Vaccination Support 2.0?

a) Post COVID-19 Vaccination Support 2.0 - Daily Income

This is designed to express our support to customers/ eligible individual who have to be admitted to any hospital due to any serious adverse effect/event(s) following immunization (AEFI) resulting from the vaccination received. This benefit will provide daily income, subject to the limit stated in the summary table below.

The said COVID-19 vaccination, including first dose and subsequent doses must be approved by the MOH or relevant authorities and must be carried out at MOH designated locations in Malaysia. The hospital admission must be deemed medically necessary for the amount to be paid out.

b) Post COVID-19 Vaccination Support 2.0 - Death

This is designed to express our sympathy to customers/ eligible individual that loss their life due to any serious adverse effect/event(s) following immunization (AEFI) resulting from the vaccination received. This benefit will be payable in one lump sum, subject to the limit stated in the summary table below.

The said COVID-19 vaccination, including first dose and subsequent doses must be approved by the MOH or relevant authorities and must be carried out at MOH designated locations in Malaysia. The hospital admission must be deemed medically necessary for the amount to be paid out.

2. Under what condition is this benefit claimable?

Individual who registered for Post COVID-19 Vaccination Support 2.0 initiative who suffers any serious adverse effect/event(s) following immunization (AEFI) after receiving COVID-19 vaccination and requires medically necessary hospitalisation in hospital.

3. Can the Post COVID-19 Vaccination Support benefit 2.0 - death benefit be claimed if the deceased does not admitted to hospital prior to the death event?

Yes, the benefit can be claimed without admission to hospital.

4. Is there a waiting period to claim for Post COVID-19 Vaccination Support 2.0?

Yes. This benefit is subject to 14 days waiting period from successful campaign registration.

5. Can an individual claim for this benefit upon receipt of any form of COVID-19 vaccination?

No, the COVID-19 vaccination must be approved by MOH or relevant Malaysian authorities and must be carried out at MOH designated locations in Malaysia.

6. I can claim for Post COVID-19 Vaccination Support 2.0 benefit any time after received the vaccine?

This benefit is only eligible if medically necessary hospitalisation within 14 days after any dose of COVID-19 vaccination injection or dies within 30 days from the vaccination date.



7. I do not have any existing TMLM plan. After I took COVID-19 vaccine, I had encountered serious adverse effect and was admitted to private hospital, can I submit claim for Post COVID-19 Vaccination Support 2.0?

Yes. We have now introducing Post COVID-19 Vaccination Support 2.0 to provide daily income and death benefit for non-TMLM customers who suffers any serious adverse effect/event(s) following immunization (AEFI) after receiving COVID-19 vaccination.

8. Is the customer eligible for this benefit if he receive the vaccination overseas?

No, the COVID-19 vaccination must be approved by MOH or relevant authorities and must be carried out at MOH designated locations in Malaysia.

9. If I have made claims from TMLM/ other insurers/ government/ industry fund/ employers/ other form of fund and assistance, am I still eligible for this benefit?

Yes, you are still eligible for daily income benefit and death benefit.

10. I am admitted to the hospital twice due to AEFI after accepted COVID-19 vaccination, can I claim this benefit twice?

No, the daily income and death benefit under Post COVID-19 Vaccination Support 2.0 only limited to one claim per individual.

11. What are the documents required to claim for Post COVID-19 Vaccination Support 2.0?

Admit to Hospital due to Vaccine Side Effect	Death due to Vaccine Side Effect
(i) Claim form duly completed by eligible individual (ii) Certified true copy of Eligible individual's NRIC (iii) Attending physician statement /Copy of hospital discharge summary (iv) Copy of hospitalisation invoice and itemised breakdown bill (v) Vaccination appointment card/ MySejahtera Screenshot (All claims to be submitted within 3 months after hospital discharged)	(i) Claim form duly completed by claimant (ii) Certified true copy of Death Certificate (iii) Certified true copy of Claimant & Deceased's NRIC (iv) Proof of Claimant's relationship to Deceased (v) Vaccination appointment card/ MySejahtera Screenshot (All claims to be submitted within 60 days after death event)

The above list may not be exhaustive and the claim assessors reserve the right to call for additional documents.

12. How to file a claim?

All claims and documents to be submitted by email to customercare@tokiomarinelife.com.my with the following email subject:

Claims Type	Email Subject
Daily Income	Claims submission for Post COVID-19 Vaccination Support 2.0 (Daily Income)
Death	Claims submission for Post COVID-19 Vaccination Support 2.0 (Death)


13. To whom will the benefits be payable?

Claims Type	Claims payable to
Daily Income	The benefit will be payable to the individual who register for the daily income benefit.
Death	The benefit will be payable according to the law of Malaysia (ie. Distribution Act) If the individual subsequent purchased an individual policy with TMLM, the benefit will be payable to the nominee of the last purchased individual policy.

14. How to fill the claims form?

Please find the sample below:

Daily Income Claims
1. Fill up details of eligible individual.
1. Life Assured's Details / Butiran Hayat yang Dilindungi

Policy Number <i>Nombor Polisi</i>	n/a
Full Name of Life Assured <i>Nama Penuh Hayat yang Dilindungi</i>	Elizabeth Binti Ahmad (name of eligible individual)
NRIC Number <i>Nombor Kad Pengenalan</i>	701113-07-5552
Occupation <i>Pekerjaan</i>	Account Clerk
Correspondence Address <i>Alamat Surat Menyurat Terkini</i>	123, Jln Tembakai, 52000 KL.
Telephone Number <i>Nombor Telefon</i>	012-34567890

2. Select claims type - "HB"
2. Type of Claim / Jenis Tuntutan

<input type="checkbox"/> AC	<input type="checkbox"/> ADD	<input type="checkbox"/> CI	<input checked="" type="checkbox"/> HB	<input type="checkbox"/> ID	<input type="checkbox"/> MEDICAL	<input type="checkbox"/> TPD	<input type="checkbox"/> WAIVER-CI, Death & TPD
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Note / Nota:

Claim / Tuntutan	Description / Keterangan
AC	refer to Accidental Reimbursement / <i>rujuk Kemalangan Pembayaran</i>
ADD	refer to Accidental Dismemberment / <i>rujuk Kecederaan Anggota Badan</i>
CI	refer to refer to Critical Illness / <i>rujuk Penyakit Kritikal</i>
HB	refer to Hospital Income / <i>rujuk Pendapatan Hospital</i>
ID	refer to Infectious Disease / <i>rujuk Penyakit Berjangkit</i>
MEDICAL	refer to Hospital, Follow Up Reimbursement / <i>rujuk Kemasukan Hospital, Susulan Pembayaran Balik</i>
TPD	refer to Total And Permanent Disability / <i>rujuk Hilang Upaya Kekal dan Menyeluruh</i>
Waiver-CI, Death & TPD	refer to Waiver on CI / Proposer's Death / TPD / <i>rujuk Manfaat Waiver atas CI / Kematian Pencadang / TPD</i>


3. Fill up details of the claims.
3. About Current Claim / Tuntutan Terkini

Nature of illness / symptom <i>Jenis penyakit / simptom</i>	Black and blue spotted on skin
For how long have you been having the symptoms prior to first consulting a doctor? / <i>Berapa lamakah anda telah menghidapi gejala-gejala sebelum pertama kali menjumpai doktor?</i>	1 week
When did you first consult a doctor for the symptoms? / <i>Bilakah anda berjumpa doktor buat pertama kali mengenai tanda-tanda penyakit anda?</i>	1 Jul 2021
When was the diagnosis first made known to you? <i>Bilakah anda diberitahu mengenai diagnosis anda?</i>	3 Jul 2021
Provide the name and address of the doctor who made the diagnosis. / <i>Berikan nama dan alamat doktor yang telah membuat diagnosis tersebut.</i>	Dr. Abu Bakar
What is the diagnosis? <i>Apakah keputusan diagnosis?</i>	Immune Thrombocytopenic Purpura

4. Put "n/a" for section 4 (claims details if due to accident), 5 (Details of Life Assured's Occupation) and 6 (claims details for TPD) and 7 (other insurance coverage).
5. Fill in bank details for claims payment.
8. Information of Policy Owner/Assignee / Maklumat Pemegang Polisi/Pemegang Serah Hak

Name of Policy Owner/Assignee <i>Nama Pemegang Polisi/Pemegang Serah Hak</i>	n/a
NRIC Number/ Passport Number/ Company Registration Number <i>Nombor Kad Pengenalan/ Nombor Pasport/ Nombor Pendaftaran Syarikat</i>	n/a
Bank Name <i>Nama Bank</i>	Maybank
Bank Account Number <i>Nombor Bank Akaun</i>	1234567
Type of Bank Account <i>Jenis Akaun Bank</i>	<input checked="" type="checkbox"/> Savings / <i>Simpanan</i> <input type="checkbox"/> Current / <i>Semasa</i>



6. Read through the “Declaration & Authorization” and sign.

9. Declaration & Authorization / Pengisytiharan & Kebenaran

<i>Elizabeth</i>	n/a
Signature of Life Assured / Tandatangan Hayat yang Dilindungi	Signature of Policy Owner/ Assisgnee Tandatangan Pemegang Polisi/ Pemegang Serah Hak
Full Name / Nama Penuh: Elizabeth Binti Ahmad	Full Name / Nama Penuh:
NRIC No. / No. Kad Pengenalan: 701113-07-5552	NRIC No. / Passport Number / Company Registration Number Nombor Kad Pengenalan / Nombor Pasport / Nombor Pendaftaran Syarikat
Date / Tarikh: 1 Aug 2021	Date / Tarikh:

7. Claims Documents checklist.

10. Documents To Be Submitted With This Claim Form/ Dokumen-Dokumen Yang Diperlukan Untuk Penyerahan Borang Tuntutan

Hospitalisation and Surgical Claim / Tuntutan Hospital dan Pembedahan

- | | |
|---|-------------------------------------|
| 1. Claim Form / Borang Tuntutan | <input checked="" type="checkbox"/> |
| 2. Attending Physician’s Statement (except Pre & Post, Outpatient Cancer & Kidney Treatment Claim)
<i>Kenyataan Doktor yang merawat (kecuali “Pre & Post, Outpatient Cancer & Kidney Treatment Claim”)</i> | <input checked="" type="checkbox"/> |
| 3. Original itemized Bill and Receipt / <i>Bil Terperinci dan Resit Asal</i> | <input type="checkbox"/> |
| 4. Laboratory Test Result, X-ray, MRI/CT Scan, Ultrasound, HPE/Biopsy Report (if any)
<i>Laporan Ujian Makmal, Sinar-X, MRI/CT, Ultrasound, HPE/Biopsi (jika ada)</i> | <input type="checkbox"/> |
| 5. Copy of discharge note/hospital bill showing admission and discharge date and Diagnosis Result for Hospital Benefit Claim (If Attending Physician’s Statement is not completed).
<i>Salinan nota keluar hospital/bil hospital menunjukkan tarikh masuk dan keluar hospital berserta diagnosis untuk tuntutan Hospital Benefit (jika Kenyataan Doktor yang merawat tidak dilengkapi)</i> | <input checked="" type="checkbox"/> |
| 6. For Overseas Treatment, to include: Copy of Passport Indicating Biodata, Dates of Departure from Malaysia and Arrival Overseas or copy of Flight Ticket/Boarding Pass, Original Detailed Admission Bill showing breakdown of each charges and translation of foreign language.
<i>Untuk rawatan di luar negara, disertakan: Salinan Pasport yang menunjukkan biodata, tarikh keberangkatan dari Malaysia dan ketibaan di luar negara atau salinan tiket penerbangan/Boarding Pas, Butiran Bil asal yang menyenaraikan kos setiap caj dan terjemahan bahasa asing.</i> | <input type="checkbox"/> |

Other than documents above, following claims documents are required:

- i. Certified true copy of Eligible individual’s NRIC
- ii. Copy of Hospitalisation invoice and itemised breakdown bill
- iii. Vaccination appointment card/ MySejahtera Screenshot



Death Claims

1. Put "n/a" for policy number.

Policy No. / Polisi No.

n	/	a																				

2. Complete the "Details of Deceased".

1. Details of Deceased / Butiran Si Mati

Full name of deceased (as shown in identification document) <i>Nama Penuh Si Mati (seperti di dalam dokumen pengenalan)</i>	Elizabeth Binti Ahmad
NRIC Number <i>Nombor Kad Pengenalan</i>	701113-07-5552
Occupation prior to death <i>Pekerjaan sebelum kematian</i>	n/a
Name and Address of Employer <i>Nama dan Alamat Majikan</i>	n/a

3. Complete the "Particular of Death".

2. Particulars of Death / Butiran Kematian

Date and Time of Death <i>Tarikh dan Masa Kematian</i>	11am, 1 Sep 2021		
Place of Death <i>Tempat Kematian</i>	Hospital Kuala Lumpur		
Cause of Death <i>Punca Kematian</i>	COVID-19 Vaccination		
Was there any other illness before the death event? / <i>Adakah Si Mati mengalami penyakit lain sebelum kematian?</i> <input type="checkbox"/> Yes/ Ya <input checked="" type="checkbox"/> No/ Tidak			
If "Yes", please state the other illnesses or conditions. / <i>Jika "Ya", sila nyatakan penyakit atau keadaan lain tersebut.</i>			
Name of Illness <i>Nama Penyakit</i>	Name of Doctor or Specialist <i>Nama Doktor atau Pakar</i>	Name & Address of Hospital or Clinic <i>Nama dan Alamat Hospital atau Klinik</i>	Date of Visit <i>Tarikh Rawatan</i>



4. Put “n/a” for Section 3 (claims details if due to accident) & 4 (other insurance coverage).
5. Complete “Information of Claimant”.

5. Information of Claimant / Maklumat Penuntut

Name of Claimant <i>Nama Penuntut</i>	Muhiddin Bin Abu Bakar
Date of Birth <i>Tarikh Lahir</i>	1 Jan 1965
NRIC Number/ Passport Number/ Company Registration Number <i>Nombor Kad Pengenalan/ Nombor Pasport/ Nombor Pendaftaran Syarikat</i>	650101-11-1234
Relationship to Deceased (Spouse/ Child/ Parent/ Others, please specify) <i>/ Hubungan dengan Si Mati (Suami/ Isteri/ Anak/ Ibu-Bapa/ Lain-lain, sila nyatakan)</i>	Spouse
Nationality <i>Kewarganegaraan</i>	Malaysian
Bank Name <i>Nama Bank</i>	Maybank
Bank Account Number <i>Nombor Bank Akaun</i>	1234567
Type of Bank Account <i>Jenis Akaun Bank</i>	<input checked="" type="checkbox"/> Savings / <i>Simpanan</i> <input type="checkbox"/> Current / <i>Semasa</i>
Occupation <i>Pekerjaan</i>	Account Clerk
Name of Employer <i>Nama Majikan</i>	Syarikat ABC
Nature of Business/Industry <i>Bidang Perniagaan/Industri</i>	Audit
Address of Employer / Business <i>Alamat Majikan / Perniagaan</i>	No. 1, Jln Oren, 52000 Kuala Lumpur.
Correspondence Address <i>Alamat Surat-menyurat</i>	123, Jln Tembikai, 52000 KL.
Contact Number <i>Nombor Telefon</i>	012-34567890
Email Address <i>Alamat Emel</i>	muhiddin65@gmail.com

6. Read through the “Declaration & Authorization” and sign.

6. Declaration & Authorization / Pengisytiharan & Kebenaran

Muhiddin

Signature of Claimant / Tandatangan Penuntut

Full Name / Nama Penuh: Muhiddin Bin Abu Bakar

NRIC No. / No. Kad Pengenalan: 650101-11-1234

Date / Tarikh: 30 Sep 2021



7. Claims Documents checklist.

Please tick (✓) the documents submitted. / Sila tandakan (✓) dokumen yang disertakan.
*CTC = Certified true copy/ Salinan diakui sah

- | | | |
|--|-------------------------------------|----------------|
| 1. Death Claim Form / <i>Borang Tuntutan Kematian</i> | <input checked="" type="checkbox"/> | |
| 2. CTC of Death Certificate/ <i>Salinan diakui sah Sijil Kematian</i> | <input checked="" type="checkbox"/> | |
| 3. CTC of Deceased's NRIC/ <i>Salinan diakui sah Kad Pengenalan Si Mati</i> | <input checked="" type="checkbox"/> | |
| 4. CTC of Claimant's NRIC / <i>Salinan diakui sah Kad Pengenalan Pihak yang Menuntut</i> | <input checked="" type="checkbox"/> | |
| 5. Proof of Claimant's relationship to Deceased/ <i>Bukti hubungan penuntut dengan Si Mati</i> | <input checked="" type="checkbox"/> | |
| 6. Death Claim Doctor's Statement/ <i>"Death Claim Doctor's Statement"</i> | <input type="checkbox"/> | } If available |
| 7. Grant of Probate/Letter of Administration, for policy without nomination
<i>Geran Probet/Surat Kuasa Mentadbir untuk polisi tanpa penamaan</i> | <input type="checkbox"/> | |
| 8. CTC of Detailed Post Mortem Report/ <i>Salinan diakui sah Laporan Bedah Siasat Terperinci</i> | <input type="checkbox"/> | |

Vaccination appointment card/ MySejahtera Screenshot of the deceased also require to be submitted.



Frequently Asked Question (FAQ) for JomVaccine Campaign Registration

1. The “state” in the registration form is referring to the state where I live or the state of the vaccination centre that I assigned to?
The “state” is referring to the state where you live.
2. I am the customer of Tokio Marine Group Employee Benefit, during the registration, should I select “yes” for the “existing Tokio Marine Life Customer”?
Yes, please select “yes” if you are the existing customer of Tokio Marine Group Employee Benefit.



Terms and Conditions
JomVaccine Campaign
(Non-Tokio Marine Life Customers)

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This Campaign will provide coverage between 4 June 2021 and 31 December 2021 (both dates inclusive) or until the Campaign or the Fund is fully utilised (“**Campaign Coverage Period**”). Notwithstanding the aforesaid, TMLM reserves the right to change the Campaign Coverage Period without prior notification.

This Campaign is payable on a first claim first served basis and shall cease to be payable:

- a) upon expiry of the Campaign Coverage Period, or
- b) when the overall total claims payable under this Campaign reaches the limit of RM500,000,
- c) or when the overall total claims payable under the Fund reaches the limit of RM5 million, whichever is earlier.

2. Campaign Eligibility

- a. This Campaign is open to Malaysian and Malaysian Permanent Resident, who has attained 12 years of age. (“**Eligible Individual**”)
- b. Eligible Individual must not be an existing life assured of TMLM (except for Group Employee Benefit) at the time of registration and claim.
- c. Eligible Individual only eligible to one-time benefit claim per life on each benefit.

3. Registration Period

This Campaign will open for registration between 4 June 2021 and 31 October 2021, both dates inclusive (“**Registration Period**”). Notwithstanding the aforesaid, TMLM reserves the right to change the Registration Period without prior notification.

4. How to Participate

- a. To participate in this Campaign, Eligible Individual is required to register at campaign microsite during the Registration Period by providing all the required personal information accurately for our processing.
- b. Eligible Individual is required to ensure that the personal information provided for this Campaign at registration is accurate, and only one registration submission per Eligible Individual, failing which, any claim of benefits under this Campaign may be rejected.
- c. Death benefit will be payable according to the Law of Malaysia (i.e. Distribution Act). If the Eligible Individual subsequent purchased an individual life policy with TMLM, the benefit will be payable to the nominee of the last purchased individual life policy.

5. Campaign Benefits

The Eligible Individual who has successfully registered through campaign microsite will be eligible to claim the following benefits provided herein and further benefits which may be introduced from time to time subject to the terms and conditions of the particular benefit determined by TMLM and our external service providers (if any). Please refer to JomVaccine Campaign details stated in TMLM website.



Summary table:

Conditions	Benefit	Waiting Period
Admit to Hospital due to COVID-19 Vaccine Severe Side Effect	Daily income of RM120 per day (up to 5 days) Max 1 claim per eligible individual	14 days from successful campaign registration
Death due to COVID-19 Vaccine Severe Side Effect	Death benefit of lump sum RM5,000 per eligible individual	

~~~ End ~~~